```
1
                     BEFORE THE
                        ILLINOIS COMMERCE COMMISSION
2
     IN THE MATTER OF:
                                              )
3
     JESSE J. McNABB
4
       vs.
                                              ) No. 04-0544
5
     PEOPLES GAS LIGHT and COKE COMPANY
6
     Complaint as to billing/charges
     in Chicago, Illinois.
7
8
                     Chicago, Illinois
9
                     November 23, 2004
10
             Met, pursuant to notice at 10:00 a.m.
11
     BEFORE:
12
       Ms. Claudia Sainsot, Administrative Law Judge.
13
     APPEARANCES:
       MR. JESSE J. McNABB
14
       P.O. Box 1281
       Harvey, Illinois 60426
15
           pro se;
16
       MR. MARK L. GOLDSTEIN
       3710 Commercial Avenue
17
       Suite 1
18
       Northbrook, Illinois 60062
           for respondent.
19
20
     SULLIVAN REPORTING COMPANY, by
       FRANCISCO E. CASTANEDA, CSR,
21
       License No. 084-004235
22
```

| 1 | | | <u>I</u> <u>N</u> | $\frac{D}{}$ $\frac{E}{}$ | <u>X</u> | | | | | |
|----|-------------------------|------------|-------------------|---------------------------|----------|--------|-------|------------|----|-----------|
| 2 | | | | | | | | | | |
| 3 | | | | | | | | Re- | | ВΣ |
| 4 | Witnesses: MR. JESSE | <u>D</u> 3 | rect | | <u> </u> | direct | cross | <u>Exa</u> | | <u>er</u> |
| 5 | McNABB | | | 16 | | | | | 22 | |
| 6 | MR. STEVEN KROL | J. | 23 43 | 44 | | | | 41 | | |
| 7 | MS. LAURA | | | | | | | | | |
| 8 | ESTRADA | | | 46 | 60 | | | | | |
| 9 | MR. STEVEN KROL | J. | | 63 | | | | | | |
| 10 | | | | | | | | | | |
| 11 | | | | | | | | | | |
| 12 | | | | | | | | | | |
| 13 | | | | | | | | | | |
| 14 | | | | | | | | | | |
| 15 | | | | | | | | | | |
| 16 | | | | | | | | | | |
| 17 | | | | | | | | | | |
| 18 | | | | | | | | | | |
| 19 | | | | | | | | | | |
| 20 | | | | | | | | | | |
| 21 | | | | | | | | | | |
| | | | | | | | | | | |

| 1 | <u> </u> | | | |
|----|---------------|--------------------|-----------|---------------------|
| | APPLICANT'S | For Identification | <u>on</u> | <u> In Evidence</u> |
| 2 | Complainant's | 1.0 | 1 - | |
| 2 | No. A | 13 | 15 | |
| 3 | No. B | 13 | 15 | |
| 4 | No. C | 13 | N/A | |
| 5 | Respondent's | | | |
| _ | No. 1 | 24 | 41 | |
| 6 | No. 2-A | 30 | 41 | |
| | No. 2-B | 3 4 | 41 | |
| 7 | No. 2-C | 36 | 41 | |
| | No. 3 | 38 | 41 | |
| 8 | No. 4 | 48 | 61 | |
| | No. 5 | 5 0 | 61 | |
| 9 | No. 6 | 5 4 | 61 | |
| | No. 7 | 5 5 | 61 | |
| 10 | No. 8 | 5 6 | 61 | |
| | No. 9 | 5 7 | 61 | |
| 11 | No. 10 | 5 9 | 61 | |
| 12 | | | | |
| 13 | | | | |
| 14 | | | | |
| 15 | | | | |
| 16 | | | | |
| 17 | | | | |
| 18 | | | | |
| 19 | | | | |
| 20 | | | | |
| 21 | | | | |
| 22 | | | | |

- 1 JUDGE SAINSOT: By the authority vested in me
- 2 by the Illinois Commerce Commission, I now call
- 3 Docket 04-0544. It is the complaint of Jesse J.
- 4 McNabb versus Peoples Gas Light and Coke Company, and
- 5 it concerns billing and charges in the City of
- 6 Chicago, Illinois.
- 7 Will the parties identify themselves
- 8 for the record.
- 9 MR. JESSE McNABB: Jesse McNabb, your Honor.
- 10 JUDGE SAINSOT: Okay. And your phone number
- 11 and address, Mr. McNabb.
- 12 MR. JESSE McNABB: My phone number is
- 13 (312) 969-3743.
- 14 JUDGE SAINSOT: And your address?
- MR. JESSE McNABB: P.O. Box 1281.
- 16 JUDGE SAINSOT: And your ZIP?
- 17 MR. JESSE McNABB: Harvey, Illinois 60426.
- 18 MR. GOLDSTEIN: On behalf of the Peoples Gas
- 19 Light and Coke Company, Mark L. Goldstein, 3710
- 20 Commercial Avenue, Suite 1, Northbrook, Illinois
- 21 60062. My telephone number is (847) 564-5573.
- I have two witnesses this morning,

- 1 Steven J. Krol and Laura Estrada.
- JUDGE SAINSOT: Okay. How we will proceed,
- 3 Mr. McNabb, the trial is, both parties can give a
- 4 brief opening statement and you will present your
- 5 case in chief.
- 6 At that time, you can present any
- 7 witnesses you want, any evidence you want. You can
- 8 present yourself as a witness as well. And then
- 9 after you're done with your case, Peoples will
- 10 present its defense. And after that, you can present
- 11 any rebuttal evidence.
- 12 Rebuttal evidence only concerns what
- 13 was presented by Peoples Gas. It can't be new
- 14 evidence. And then that's it. Then I issue an
- order. You have chance to file exceptions to that
- 16 order. There will be a date on that order for you --
- 17 I mean, assuming that you want to file exceptions,
- 18 there will be a date for the parties to file
- 19 exceptions if they're so inclined.
- 20 And then it becomes -- after that, it
- 21 goes to the Commission. The Commission issues a
- 22 final order.

- 1 Okay. You can proceed, if you'd like,
- 2 to give me a brief opening statement about what your
- 3 case is about. You can. You don't have to, though.
- 4 MR. JESSE McNABB: Okay. Basically, it's
- 5 regarding charges that were not made by myself.
- 6 JUDGE SAINSOT: Anything else, Mr. McNabb?
- 7 MR. JESSE McNABB: No, that's it.
- 8 MR. GOLDSTEIN: My opening statement will be
- 9 quite brief.
- 10 This complaint involves a theft of gas
- 11 at 11411 South May in Chicago. Mr. McNabb as the
- owner of the property benefited from the theft and is
- 13 liable under the billing for the gas service to
- 14 Peoples Gas in the amount \$6,354.95 for the period of
- 15 June 2nd, 1993, to July 8th, 2002.
- JUDGE SAINSOT: Okay. Mr. McNabb, you proceed
- 17 with your case in chief.
- 18 MR. GOLDSTEIN: Could we have him sworn.
- 19 JUDGE SAINSOT: Are you going to present
- 20 evidence?
- 21 MR. JESSE McNABB: Yes.
- JUDGE SAINSOT: Okay. Are you going to

- 1 testify?
- 2 MR. JESSE McNABB: Yes.
- JUDGE SAINSOT: Okay.
- 4 (Witness sworn.)
- 5 JUDGE SAINSOT: Okay. You can proceed.
- 6 MR. JESSE McNABB: I'd like to pass out my
- 7 evidence, if that's okay.
- 8 JUDGE SAINSOT: Okay. Do you have a copy for
- 9 counsel?
- 10 MR. JESSE McNABB: Yes.
- JUDGE SAINSOT: And do you have a copy for me?
- 12 MR. JESSE McNABB: Yes.
- 13 JUDGE SAINSOT: Who are these people?
- 14 MR. JESSE McNABB: These are neighbors, people
- 15 that live within the community.
- JUDGE SAINSOT: Do you know Benner Spraggins?
- 17 MR. JESSE McNABB: Just from, you know, coming
- 18 to the house to check on it on occasion.
- 19 JUDGE SAINSOT: Do you know Charles Smith.
- 20 MR. JESSE McNABB: Same.
- JUDGE SAINSOT: Do you know Ottoway Stewart, I
- 22 think?

- 1 MR. JESSE McNABB: Yes.
- JUDGE SAINSOT: Do you know Willie J.G. Taylor?
- 3 MR. JESSE McNABB: Yes. He's a neighbor.
- 4 JUDGE SAINSOT: These are names on the
- 5 affidavits. And you also have some --.
- 6 MR. JESSE McNABB: Yes. I've got some ComEd
- 7 bills for the portion of the period that's in
- 8 question.
- 9 MR. GOLDSTEIN: Well. . .
- 10 MR. JESSE McNABB: I had called ComEd to see if
- 11 I could get the verification of having an account
- during the years, you know, that are in question.
- 13 But they said they could only go back two years.
- 14 These are some of my old records from
- 15 ComEd.
- JUDGE SAINSOT: All right. So you have -- you
- 17 also have --.
- 18 MR. JESSE McNABB: A violation sheet, which
- 19 shows back in '97, if I'm not mistaken, where there
- 20 were violations that had to be corrected. And if you
- look on the violation sheet, you'll see that the
- 22 house was vacant.

- 1 JUDGE SAINSOT: Okay. So you have three sets
- of documents. One are your ComEd bills, a group of
- 3 ComEd bills. We'll call that Complainant's
- 4 Exhibit A.
- 5 (Whereupon, Complainant's
- 6 Exhibit No. A was marked
- for identification by ALJ.)

- 9 JUDGE SAINSOT: And you have building code
- 10 violations for the premises. We'll call that
- 11 Complainant's Exhibit B.
- 12 (Whereupon, Complainant's
- 13 Exhibit No. B was marked
- 14 for identification by ALJ.)
- JUDGE SAINSOT: And then you have the
- 16 affidavits of the people I previously mentioned.
- 17 We'll call that Complainant's Exhibit C.
- 18 (Whereupon, Complainant's
- 19 Exhibit No. C was marked
- 20 for identification by ALJ.)
- JUDGE SAINSOT: Mr. Goldstein, do you have any
- 22 objection to the admission of these documents into

- 1 evidence?
- 2 MR. GOLDSTEIN: Yes, I do. With respect to the
- 3 affidavits of the neighbors, I guess, it's not
- 4 evidence of anything as far as presenting evidence in
- 5 this matter.
- 6 Mr. McNabb had the opportunity to
- 7 bring these people in so I could cross-examine them.
- 8 I cannot cross-examine an affidavit. It's not
- 9 evidence of anything, and it should not be admitted.
- 10 With respect to ComEd bills and the
- 11 building violations, I have no objection to those.
- 12 JUDGE SAINSOT: Mr. McNabb?
- MR. JESSE McNABB: Well, if he's not going to
- 14 admit the affidavits, then I'm going to ask for time
- to maybe get these witnesses in so they can testify.
- 16 JUDGE SAINSOT: The time to bring witnesses in,
- 17 Mr. McNabb, is today. This is trial.
- 18 I also note that these affidavits are
- 19 very -- there's no indication in the record that
- 20 these people have personal knowledge as to what
- 21 they're testifying to, which is another -- I think
- 22 that troubles me. So on that basis, I am going to

- 1 not admit Complainant's Exhibit C but Complainant's
- 2 Exhibit A and Complainant's B will be admitted into
- 3 the record.
- 4 (Whereupon, Complainant's
- 5 Exhibit No. A and B were
- 6 admitted into evidence.)
- JUDGE SAINSOT: Perhaps, Mr. McNabb, you'd like
- 8 to tell me the significance of the electric bills
- 9 since it's not readily apparent to me.
- 10 MR. JESSE McNABB: The amounts on the bills,
- 11 the only thing I was charged for was service -- just
- 12 having the service. There's very little usage
- 13 involved. And as I mentioned on the complaint, the
- 14 electrical was basically for the operation of power
- 15 tools.
- 16 JUDGE SAINSOT: Okay. Thank you. Anything
- 17 else, Mr. McNabb?
- 18 MR. JESSE McNABB: Well, I think my information
- 19 that I provided on the neighbors should be included
- 20 in as evidence. These are people that have lived in
- 21 the community for well over 20 years.
- JUDGE SAINSOT: So you're saying that this

- 1 building was vacant?
- 2 MR. JESSE McNABB: Yes, since '92. It has
- 3 never been occupied. As a matter of fact, when I
- 4 bought the unit, I boarded it up. And it's been that
- 5 way since -- until the beginning of this year.
- 6 JUDGE SAINSOT: Was there gas to the property?
- 7 MR. JESSE McNABB: No, there wasn't.
- 8 JUDGE SAINSOT: Anything further?
- 9 MR. JESSE McNABB: Not right now.
- 10 JUDGE SAINSOT: So you're resting?
- 11 MR. JESSE McNABB: Yes.
- JUDGE SAINSOT: If you rest, Mr. McNabb, that
- 13 means you can't present any new evidence after this,
- 14 except to rebut what Peoples presents. Do you
- 15 understand that?
- MR. JESSE McNABB: Yes.
- 17 JUDGE SAINSOT: Okay. You can proceed,
- 18 Mr. Goldstein.
- 19 MR. GOLDSTEIN: All right. Thank you.

21

- 1 CROSS-EXAMINATION
- 2 BY
- 3 MR. GOLDSTEIN:
- 4 O Let's first look at the ComEd bills that
- 5 you presented, Mr. McNabb, your Exhibit A.
- I note that those are bills showing
- 7 some service from 1999.
- 8 A Right.
- 9 Q Approximately in November of '99 through
- 10 November -- or December of 2000.
- 11 Is there some reason why you picked
- 12 out that particular period of time to present these
- 13 bills.
- 14 A No. These are the only bills that I had
- 15 that I could bring.
- 16 Q Are those the only bills that you found?
- 17 A Right. These are the only ones that I
- 18 found.
- 19 Q And they do show there was some electric
- 20 usage at the premises during that November 1999
- 21 period to December of 2000; correct?
- 22 A Yeah.

- 1 Q All right. And with respect to your
- 2 Exhibit B, which is the building violations that you
- 3 showed from back in March of 1997, what is the
- 4 purpose of showing -- having this as an exhibit?
- 5 A Well, I did have a space there to show that
- 6 the unit was vacant.
- 7 Q Would you point that out to me, please.
- JUDGE SAINSOT: On the front page,
- 9 Mr. Goldstein, of the list of violations. It's
- 10 No. 7 -- no, excuse me. Violation No. -- I just saw
- 11 it.
- 12 BY MR. GOLDSTEIN:
- 13 O No. 6.
- 14 A Right.
- 15 Q Did you, in fact, notify the building
- 16 department that the property was vacant?
- 17 A Yes, I did.
- 18 Q And you went to court on these numerous
- 19 violations; correct?
- 20 A Yes.
- 21 O And what did the Court determine with
- respect to those violations? Were you found guilty?

- 1 A Well, I cleared them up, and I paid the
- 2 fine that was asked.
- 3 Q And could you tell us when you purchased
- 4 11411 South May?
- 5 A November 18th, 1992, I believe.
- 6 Q Do you remember the name of the seller?
- 7 A It was the Veterans Administration.
- 8 Q And what is located at 11411 South May?
- 9 A It's a single family residence.
- 10 Q And how many bedrooms are there?
- 11 A Three.
- 12 Q And is there a separate living room and
- dining room?
- 14 A Yes.
- Q And there's a basement?
- 16 A Yes. A partial basement.
- 17 O Subbasement?
- 18 A Yeah.
- 19 Q Do you have any idea how many square feet?
- 20 A It's approximately 1200 square feet.
- 21 Q Have you ever applied to Peoples Gas for
- 22 gas service at 11411 South May?

- 1 A At the beginning of this year, I believe.
- 3 your proposed tenant did?
- 4 A My tenant.
- 5 Q Did you ever live at 11411 South May?
- 6 A No.
- 7 Q Now, directing your attention to March 10,
- 8 2004, did you provide access to Peoples Gas personnel
- 9 to view the meter at 11411 South May?
- 10 A Yes, I did.
- 11 Q And did you go down into the subbasement
- where the meter was located with the Peoples Gas
- 13 personnel?
- 14 A I was down there when they were working.
- 15 When they took the -- they were asked to -- or in the
- 16 very beginning, they were to come out to test the
- 17 meter.
- 18 And when they got out there, they took
- 19 the meter; and I thought they were going to test it
- 20 in their truck, but they actually took the meter.
- 21 Q Do you recall whether one of the Peoples
- 22 Gas personnel took pictures of the meter?

- 1 A No. No, I didn't see anyone take pictures.
- 2 Q Were you present when pictures were taken?
- 3 A No.
- 4 Q Did you have any conversation with any of
- 5 the Peoples Gas personnel at the premise on
- 6 March 10th?
- 7 A If I'm not mistaken, I believe I asked them
- 8 about how soon we can get gas service there. That
- 9 was basically it.
- 10 Q And, ultimately -- am I correct that you
- 11 received a letter from Peoples Gas with respect to
- 12 the billing for gas service at 11411 South May; do
- 13 you recall that?
- 14 A Yes, I did.
- 15 Q And you also received the bill for
- 16 \$6,354.95, correct, with that letter?
- 17 A That was the -- yeah. Yeah.
- 18 Q And the letter explained to you that there
- 19 was a theft of gas at that address; is that right?
- 20 A Well, after calling numerous times, they
- 21 finally told me that -- well, they actually accused
- 22 me of gas theft.

- 1 Q All right.
- 2 MR. GOLDSTEIN: I have nothing else.
- 3 EXAMINATION
- 4 BY
- JUDGE SAINSOT:
- 6 Q Mr. McNabb, are you saying that the gas to
- 7 this -- the premises in question was shut off during
- 8 this time period?
- 9 A I don't know. I never had any reason to
- 10 use gas. Most of the time that the -- that I had the
- 11 building during that period, it was boarded up.
- 12 Q Well, did you get a bill?
- 13 A I never got a bill.
- 14 O Okay.
- 15 A I never applied for services.
- 16 Q Was there running water to this building?
- 17 A No.
- 18 Q There was no running water to this
- 19 building?
- 20 A No. No.
- JUDGE SAINSOT: Okay. Thank you.
- Do you have other witnesses?

- 1 MR. GOLDSTEIN: Yes, I do. I'd like to call my
- 2 first witness, if I may. It's Mr. Krol, as I
- 3 identified him before.
- 4 JUDGE SAINSOT: Okay.
- 5 MR. GOLDSTEIN: Mr. Krol, would you state your
- 6 name again -- oh.
- 7 MR. STEVEN KROL: Steven J. Krol, K-r-o-l.
- 8 JUDGE SAINSOT: Okay.
- 9 (Witness sworn.)
- 10 STEVEN J. KROL,
- 11 having been called as a witness herein, after having
- 12 been first duly sworn, was examined and testified as
- 13 follows:
- 14 DIRECT EXAMINATION
- 15 BY
- MR. GOLDSTEIN:
- 17 Q Mr. Krol, could you tell us what your
- 18 position is with Peoples Gas Light and Coke Company?
- 19 A Investigator with the revenue protection
- 20 unit.
- 21 Q And how long have you been employed by
- Peoples Gas?

- 1 A I'm in my 18th year.
- 2 Q And you're a field investigator at this
- 3 point in time?
- 4 A Yes.
- 5 Q And how many years have you been a field
- 6 investigator for Peoples Gas?
- 7 A Seven, seven years.
- 8 Q And during those seven years as field
- 9 investigator, have you had many occasions to
- 10 investigate gas thefts?
- 11 A On a daily basis.
- 12 Q And could you give us some idea of how many
- 13 gas thefts you have investigated in the last seven
- 14 years?
- 15 A That would be a rough guess. Hundreds.
- 16 Q All right. You went out to 11411 South May
- on March 10th of this year; is that correct?
- 18 A Yes, I did.
- 19 Q And let me show you what I've marked as
- 20 Respondent's Exhibit 1.

- 1 (Whereupon, Respondent's
- 2 Exhibit No. 1 was marked
- for identification by counsel.)

5 BY MR. GOLDSTEIN:

- 7 Q It's an exhibit of three pages, Mr. Krol.
- 8 And what I'd like you do is, first, explain -- on the
- 9 top of the sheet, it says billing details, Abrams
- 10 Elizabeth and the address.
- 11 As far as you know, what does that
- mean.
- 13 A That's our last customer of record for the
- 14 property located at 11411 South May, and it also
- 15 tells me that the property is a house.
- 16 O Okay. And there are handwritten notes on
- 17 that page; do you see those?
- 18 A Yes, I do.
- 19 Q And were those your notes that you made on
- 20 March 10th?
- 21 A Yes. All the handwritten notes are mine.
- 22 Q All right. Now, could you explain to us

- 1 starting with the note that says 0815, off, no lock,
- 2 what that means?
- 3 A Okay. When I went out to the premise and
- 4 made the inspection, I used this sheet to tell me --
- 5 it gives me a little information of what I'm looking
- for, what to expect.
- 7 What I did was I found meter
- 8 No. 2184958. That's in the black area. Okay. I
- 9 found that meter there. This sheet, this billing
- 10 detail would tell me that it's an inactive account
- 11 and that it was turned off. That indicates that the
- 12 meter should have been locked.
- 13 I found the meter -- I read the meter
- 14 at an index of 0815 and I found it in the off
- 15 position with no lock in the ears of the stopcock.
- 16 Q All right. And on the right-hand side of
- 17 that exhibit, there's a variety of information
- 18 starting with the term, F, slash, A, 100,000 and the
- 19 word "new." Would you describe what all that means
- 20 on the right-hand side there.
- 21 A When we make an inspection, we always try
- 22 to get to the appliances on the premise. And those

- 1 notes in the right-hand corner indicate -- I'm
- 2 indicating that there was a new forced air furnace.
- 3 That's my abbreviation, forced air. And it was a
- 4 furnace that was rated at 100,000 BTUs.
- 5 The next line, there was a hot point,
- 6 A -- I know this because I wrote this. A hot point,
- 7 a water tank. There was a 40 gallon, 34 BTUs. There
- 8 was a range that I noticed and a dryer all there in
- 9 the house at the time of my inspection.
- 10 Q Now, there's a term on the bottom of this
- 11 sheet which says, Main cut 7/8/02. What does that
- 12 refer to?
- 13 A Well, because the gas was off, no lock, I
- 14 called our office to find out what the status of our
- 15 service pipe was. And I found out that the main was
- 16 cut on 7/8 of '02. The pipe was physically cut. So
- 17 there was no -- at the time of my inspection, there
- 18 was no gas in the building.
- 19 O As of July 8, 2002?
- 20 A Right. Correct.
- 21 Q Now, there's another notation which starts
- 22 three-quarter inch in EL at top of standpoint. What

- 1 does that mean?
- 2 A That's notes -- after we had the meter
- 3 removed, we secured our service pipe with a
- 4 three-quarter inch freewheeling plug, a locking plug
- 5 and an elbow at the top of the standpoint. That's
- 6 just -- we secured our piping. That's the standard
- 7 way of securing our portion of the service that's in
- 8 the customer's house.
- 9 Q Let's go to the second page of Exhibit 1.
- 10 Again, these are your notes that you took at the
- 11 premises on March 10, 2004; correct?
- 12 A The bottom three lines are my notes.
- 13 O And does that reference a discussion that
- 14 you had with Mr. McNabb on March 10th?
- 15 A Yes. Yes, it does. When we arrived at the
- 16 premise, we were met by Mr. McNabb, and I began to
- 17 question. We had a very brief conversation, as I
- 18 remember.
- 19 And the few notes that I did take are
- 20 reflected on bottom of the page. Mr. McNabb told me
- 21 that he had been the owner of the house for eight
- 22 years. And when I questioned him further, he claimed

- 1 that downtown, meaning our office, had all of the
- 2 information that I was asking him. And he didn't
- 3 seem to want to get into it at that -- get into it
- 4 again with me.
- 5 So I left it at that. But he did -- I
- 6 did find out that the top portion of the notes are
- 7 notes from our office rep. That's just more
- 8 information that I took to the premise.
- 9 And the new tenant -- that's my
- 10 writing, "new tenant" I confirmed that it would be
- 11 Ms. Gwen Johnson. And I would have confirmed that
- 12 from Mr. McNabb.
- 13 Q All right. And let's turn now to the third
- 14 page of the exhibit. Again, these are your notes
- 15 with respect to what you found when you were out at
- 16 the premises?
- 17 A Yes.
- 18 Q And it indicates that you took four
- 19 pictures at the premises; is that right?
- 20 A Yes, I did.
- 21 Q And they're numbered and indicate
- 22 approximately what those pictures show; is that

- 1 right?
- 2 A Yes. That's the top portion of my
- 3 handwriting, my notes. Photo number three, four,
- 4 five, and six. That's just the number that came up
- on the camera. It's a way that we track our photos.
- 6 Q And you were down in the subbasement and
- 7 you took photos of the meter and the -- what
- 8 surrounded the meter; correct?
- 9 A Yes, we did.
- 10 Q And then --?
- 11 A Yes, I did.
- 12 Q And that was on March 10th, 2004?
- 13 A Yes.
- Q Now, let me show you what I'm going to mark
- 15 as Exhibit 2-A.
- 16 (Whereupon, Respondent's
- 17 Exhibit No. 2-A was marked
- for identification.)
- 19 BY MR. GOLDSTEIN:
- 20 Q Now, as I understand it, you took this
- 21 particular photograph on March 10th?
- 22 A Yes, I did.

- 1 O And in your judgment, does it truly and
- 2 correctly portray what it seems to portray; that is,
- 3 the meter at 11411 South May?
- 4 A Yes, it does.
- 5 Q All right. Now, could you point out to us
- 6 how the gas comes into the residence at 11411 South
- 7 May?
- 8 A Okay. On your picture, the copy is not as
- 9 clear as the original. But as you're looking at the
- 10 picture, it's the large pipe on the left as you look
- 11 at the photo. And the gas goes -- it's traveling up
- 12 the pipe. It makes a couple of bends through the
- 13 elbow and it goes down --.
- 14 JUDGE SAINSOT: Excuse me, Mr. McNabb, can you
- turn that off, please.
- 16 MR. JESSE McNABB: Yeah, I just did.
- 17 JUDGE SAINSOT: Anybody else have something
- 18 they need to turn off?
- 19 Okay. Continue. Sorry about that,
- 20 Mr. Krol.
- 21 THE WITNESS: It goes through the stopcock.
- Now that's the mechanism that I referred to before

- 1 with the ears. That would be the actual shut off on
- 2 the bar, the thing with the hole in it, for lack of a
- 3 better term. That's what I'm talking about when I'm
- 4 talking about the stopcock.
- 5 And it goes through what we call a
- 6 swivel into the meter. That's where the gas is
- 7 registered, and it comes out what I'm going to
- 8 continue to call the outlet side.
- 9 Now the gas is metered and it goes
- 10 through the bar once again and into the house piping.
- 11 The house piping takes the gas, which is now metered,
- 12 to any and all appliances in the building.
- The left side of the pipe is called
- 14 the inlet side or R side house -- building service.
- 15 Anything above the stopcock is unmetered gas. It
- isn't metered until it goes, obviously, goes through
- 17 the meter. And once it's in the house pipe or the
- 18 outlet side, it is metered gas.
- 19 BY MR. GOLDSTEIN:
- 20 O Now, looking at Exhibit 2-A, what, if
- 21 anything, is unusual about the setup of the meter and
- the inlet valve to the meter?

- 1 A Well, on the day I made my inspection, as I
- 2 approached the meter, I immediately noticed that the
- 3 back wall and the inlet an outlet piping were painted
- 4 the color that it is, red, rust, whatever.
- 5 But I noticed on the inlet side of the
- 6 piping, before the meter, there's a small portion
- 7 above the collar, the meter bar collar, all that does
- 8 is anchor the bar to what we call the inlet nipple.
- 9 This area right above the inlet collar is not
- 10 painted.
- I thought that was very peculiar
- 12 seeing that all of the other piping was painted. And
- 13 I looked -- as I looked further, that drew my
- 14 attention to the inlet side, specifically the inlet
- 15 nipple.
- 16 Q All right. And you took a photograph of
- 17 that?
- 18 A I took an overall photo.
- 19 Q And you also took a second photo of the
- 20 inlet nipple --?
- 21 A Yes --.
- 22 Q -- is that right?

- 1 A -- I did.
- 2 Q And I've had that marked a Exhibit 2-B.
- 3 (Whereupon, Respondent's
- 4 Exhibit No. 2-B was marked
- 5 for identification.)
- 6 BY MR. GOLDSTEIN:
- 7 Q And, again, that photograph of 2-B, the
- 8 inlet nipple, in your judgment you took the
- 9 photograph and it truly and accurately reflects what
- it shows on that photograph?
- 11 A Absolutely.
- 12 Q Now, looking at the inlet nipple, could you
- 13 explain to Mr. McNabb and the judge what that
- 14 photograph shows.
- 15 A When I drew my attention to the inlet
- 16 nipple, I immediately noticed what we call as a
- 17 compression ring. It's that series of what looks
- 18 like -- again, it's probably -- you probably can only
- 19 see it on the original. But it's a series of
- 20 dot-like markings on the piping itself.
- 21 And the significance of that is,
- there's three components underneath this inlet meter

- 1 bar collar. And there's -- on the bottom, there
- 2 should be a rubber gasket. On top of the rubber
- 3 gasket is what I call a metal retaining ring, and
- 4 there's a compression spring that sits on top.
- 5 When the serviceman sets the meter and
- 6 tightens the inlet collar, that spring clamps down on
- 7 that inlet nipple and almost -- and always leaves
- 8 what I call a compression ring. And that's what
- 9 we're looking at, a compression ring.
- Now, along with the fact that the
- 11 piping is painted only up to a certain portion of the
- 12 inlet nipple, it indicated to me that someone had
- 13 this inlet collar down; and when they put it back up,
- 14 they didn't put it up quite as far as prior -- the
- 15 previous setting. That exposed the compression ring
- and that exposed the bare non-painted inlet nipple.
- 17 And it's important to notice -- note
- 18 that once you take a meter down and you put it back
- 19 up, you could never line it upper perfectly the way
- 20 it was originally set.
- 21 So that just goes -- that told me
- 22 right away that this meter was down. First of all,

- 1 it wasn't put back where it was originally placed by
- 2 our service department. That told me the inlet --
- 3 the compression ring told me that right off the bat.
- 4 Secondly, it wasn't even put up to the
- 5 paint line.
- 6 Q And you took a third photograph in that
- 7 area; is that correct?
- 8 A Yes, I did.
- 9 O Let me show what's been marked as
- 10 Respondent's Exhibit 2-C.
- 11 (Whereupon, Respondent's
- 12 Exhibit No. 2-C was marked
- for identification.)
- 14 BY MR. GOLDSTEIN:
- 15 Q Again, Mr. Krol, you took this particular
- 16 photograph; is that right?
- 17 A Yes, I did.
- 18 Q And could you tell us what it truly and
- 19 accurately reflects?
- 20 A That's inlet nipple of the meter bar
- 21 assembly.
- 22 Q And what evidence does that show that the

- 1 meter was down or was not in the correct position?
- 2 A That confirms everything I've said so far
- 3 because after we had the meter bar dropped, if you
- 4 notice, the bottom component, the rubber gasket is
- 5 set on the threads of the inlet nipple.
- 6 This is three-quarter inch pipe and
- 7 it's threaded. Above it is the retaining ring and
- 8 the spring, you see, is on top. The service
- 9 department -- no gas company employee would ever set
- 10 a meter on the threads of the inlet nipple. It just
- 11 causes leaks.
- 12 That -- the whole purpose of that
- 13 rubber gasket is to adhere to the smoothness of the
- 14 pipe and to form the seal. No serviceman would ever
- 15 set a meter like that.
- 16 Q And did that further confirm what you
- 17 suspected, that there was a theft of gas at 11411
- 18 South May?
- 19 A In my experience, this is very common --
- 20 this is how our equipment is left after it's been put
- 21 up after it's been taken down.
- When it's been taken down and put up

- 1 for our inspection, generally speaking, it's left in
- 2 this condition, set on the -- the rubber gasket is
- 3 set on the thread. It's quite difficult to get that
- 4 gasket in the proper position.
- 5 Q And when you went out to the property on
- 6 March 10th, you had someone with you? You had
- 7 another person from the gas company with you?
- 8 A Yes, I did.
- 9 Q And what is that person's name?
- 10 A Elbert Walters, E-l-b-e-r-t W-a-l-t-e-r-s.
- 11 Q And, ultimately, there is a gas diversion
- 12 field investigator summary that's prepared. And let
- 13 me show you a document that I've marked as
- 14 respondent's Exhibit 3.
- 15 (Whereupon, Respondent's
- 16 Exhibit No. 3 was marked
- for identification.)
- 18 BY MR. GOLDSTEIN:
- 19 Q And my question to you, Mr. Krol, is, does
- 20 this summary accurately reflect what you've been
- 21 describing thus far in your field notes and the
- photographs that were taken on March 10th, 2004?

- 1 A Yes, it does.
- 2 Q And, in fact, you did remove the meter on
- 3 that day?
- 4 A Yes.
- 5 Q And that's also reflected in your notes?
- 6 A Yes.
- 7 MR. GOLDSTEIN: I have nothing else of the
- 8 witness.
- 9 JUDGE SAINSOT: Do you have some questions?
- 10 MR. JESSE McNABB: Yes. May I see the original
- 11 photos.
- 12 THE WITNESS: Sure.
- 13 JUDGE SAINSOT: Mr. Goldstein, are you going to
- 14 be entering these into evidence?
- MR. GOLDSTEIN: Yes, I am. I'm going to move
- 16 for their admission as soon as Mr. McNabb finishes.
- 17 JUDGE SAINSOT: You can proceed.
- 18 MR. JESSE McNABB: I don't believe that's the
- 19 meter.
- JUDGE SAINSOT: Well --.
- 21 MR. JESSE McNABB: We've got --.
- JUDGE SAINSOT: Let me finish.

- 1 You can present that as testimony in
- 2 rebuttal, but right now what we're doing is asking
- 3 Mr. Krol questions.
- 4 So if you have any questions, this is
- 5 cross-examination. This is your time to do it. Your
- 6 time for rebuttal is later.
- 7 MR. JESSE McNABB: Okay. No questions.
- 8 MR. GOLDSTEIN: All right. Then I would move
- 9 into evidence Respondent's Group Exhibit 1,
- 10 Respondent's 2-A, 2-B and 2-C and Exhibit 3.
- 11 JUDGE SAINSOT: Any objections, Mr. McNabb?
- MR. JESSE McNABB: No.
- 13 JUDGE SAINSOT: Okay. That being the case,
- 14 your motion is granted. And just for the record
- 15 Respondent's Exhibit 1, Peoples Gas records regarding
- 16 the address in question. Respondent's Exhibit 2-A,
- 17 2-B and 2-C are photos of the meter and portions of
- 18 the meter. And Respondent's Exhibit 3 is a Peoples
- 19 Gas diversion field investigator summary.

21

```
1 (Whereupon, Respondent's
```

- 2 Exhibit Nos. 1, 2-A, 2-B, 2-C
- and 3 were admitted into
- 4 evidence.)
- 5 JUDGE SAINSOT: I have two quick questions for
- 6 you, Mr. Krol.
- 7 EXAMINATION
- 8 BY
- JUDGE SAINSOT:
- 10 Q I just want to make sure I got this right.
- 11 You went out to this premises in '92?
- 12 A No. I was there on 3/10 of '04.
- 13 Q Okay.
- 14 A The '02 date -- yeah. I was there on 3/10
- 15 of '04.
- Q Okay. And the gas was cut off in '92 at
- 17 the street level or --?
- 18 A Yes.
- 19 O At the street level.
- 20 A At the main.
- 21 Q So how -- what happens there because now
- it's at the meter level?

- 1 Do you understand what I'm saying.
- 2 A I think I do.
- 3 Q Did somebody turn it on at the street level
- 4 or at the main?
- 5 A No. Once it's cut at the main, it's cut at
- 6 the main.
- 7 Q Then how did it get turned on to get to the
- 8 meter?
- 9 MR. GOLDSTEIN: Well. . .
- 10 BY JUDGE SAINSOT:
- 11
- 12 Q You don't? I mean, that's fine if you
- don't know.
- 14 A No. I mean -- you know, I don't know if --
- I don't know if -- what were the bill dates?
- MR. GOLDSTEIN: She said '92.
- 17 THE WITNESS: I'm sorry. Oh, my goodness. I'm
- 18 sorry. 2002. I'm sorry. 2002. My mistake. My
- 19 apologies. It was cut off at the main 7/8 of 2002.
- 20 BY JUDGE SAINSOT:
- 21 Q Okay. And did it get turned on at some
- 22 point?

- 1 A Not to my knowledge.
- Q Okay. So that still --?
- 3 A It was off at the main when I made my
- 4 inspection.
- Q Okay. Okay.
- 6 A I'm sorry.
- 7 Q No, no. That's fine. That's fine.
- JUDGE SAINSOT: Okay. I have no further
- 9 questions.
- 10 MR. GOLDSTEIN: I have one or two questions, if
- 11 I may.
- 12 JUDGE SAINSOT: Of course.
- 13 CONTINUED DIRECT EXAMINATION
- 14 BY
- MR. GOLDSTEIN:
- 16 Q What does the meter reading show at -- last
- 17 time that you -- with respect to looking at
- 18 Exhibit 1, you have a notation here 0815 off. Is
- 19 that the meter reading that you made on March 10th,
- 20 2004?
- 21 A Yes, it is.
- 22 Q And do you know what the last meter reading

- was for 11411 South May back in 1992?
- 2 A Yes, I do.
- 3 Q And what was that?
- 4 A 0815.
- 5 Q So the meter had not advanced from 1992 to
- 6 2004; is that correct?
- 7 A No gas passed through the meter in that
- 8 period of time.
- 9 MR. GOLDSTEIN: Okay. I have nothing else.
- JUDGE SAINSOT: Mr. McNabb, any questions?
- 11 MR. JESSE McNABB: I have one.
- 12 CROSS-EXAMINATION
- 13 BY
- MR. JESSE McNABB:
- 15 O Mr. Krol, is it?
- 16 A Yes.
- 17 Q Mr. Krol, you say you went out when
- 18 Ms. Elizabeth Abrams occupied the unit.
- 19 A No, I didn't say that. I said that
- 20 Elizabeth Abrams was our last customer of record.
- 21 Q Now, you mentioned the fact that there was
- 22 a brand-new furnace there?

- 1 A Generally speaking, when I go to a
- 2 property, I'm making a judgment at the time of my
- 3 inspection. It looked to me like a newer furnace.
- 4 Q Okay. Well, when I went out there in '92
- 5 after I bought the unit, that was one of the items
- 6 that had to be replaced.
- 7 JUDGE SAINSOT: Is this a question, Mr. McNabb?
- 8 MR. JESSE McNABB: Oh, I'm sorry.
- 9 JUDGE SAINSOT: You can testify later on.
- 10 MR. JESSE McNABB: Okay. Okay.
- JUDGE SAINSOT: Anything further?
- MR. JESSE McNABB: No.
- JUDGE SAINSOT: Mr. Krol, I think --.
- 14 MR. GOLDSTEIN: I have nothing further.
- I would like to call my final witness,
- 16 Ms. Estrada.

18

19

20

21

- 1
- 2 (Witness sworn.)
- 3 LAURA ESTRADA,
- 4 having been called as a witness herein, after having
- 5 been first duly sworn, was examined and testified as
- 6 follows:
- 7 DIRECT EXAMINATION
- 8 BY
- 9 MR. GOLDSTEIN:
- 10 Q Ms. Estrada, would you state your full
- 11 name, please.
- 12 A Laura Estrada.
- 13 Q And spell your last name for the record.
- 14 A E-s-t-r-a-d-a.
- 15 Q And you are employed by Peoples Gas Light
- and Coke Company; is that right?
- 17 A Yes.
- 18 Q And your position with Peoples Gas?
- 19 A I'm the office supervisor for the gas
- 20 division detection area.
- 21 Q And what are your duties as the office
- 22 supervisor?

- 1 A Assist with calls when necessary, review
- 2 reports, calculations and any other inquiries.
- 3 Q As part of your duties -- well, first of
- 4 all, how long have you been doing that?
- 5 A Gas division, I've been -- 12 years.
- 6 Q And how long have you been with the
- 7 company?
- 8 A 17 years.
- 9 Q And are part of your duties reviewing gas
- 10 bills during the rebilling process?
- 11 A Yes.
- 12 Q And during the last 12 years in the gas
- 13 division unit, can you give us some estimate of how
- 14 many rebillings you have done or reviewed?
- 15 A Hundreds.
- 16 Q All right. And am I correct that you've
- 17 reviewed the rebilling of the gas for 11411 South May
- in Chicago?
- 19 A Yes.
- 20 Q And let's first start with the period of
- 21 time that was chosen for the rebilling. And as I
- understand it, that period was from June 2nd, 1993,

- 1 to July 8th, 2002. Could you tell us why that
- 2 particular period was chosen for the rebilling?
- 3 A Because that's when we determined from
- 4 public records that it was recorded as Mr. McNabb
- 5 being the owner. That was our starting period. And
- 6 the end date of 2002 is when we showed our records
- 7 that the service was turned off at the street at the
- 8 main.
- 9 Q All right. And let me show you what I have
- 10 marked as Respondent's Exhibit 4 entitled degree
- 11 days, general description.
- 12 (Whereupon, Respondent's
- 13 Exhibit No. 4 was marked
- for identification.)
- 15 BY MR. GOLDSTEIN:
- 16 Q Now during the process for rebilling at a
- 17 particular property, am I correct that Peoples Gas
- 18 uses a degrees day -- degree days analysis?
- 19 A Yes.
- 20 Q And could you go through Respondent's
- 21 Exhibit 4 and describe how the degree days are
- 22 determined?

- 1 A Well, there's a general description what it
- is. It's a break down. But, generally, it's an
- 3 average temperature for an average year. And that's
- 4 what we used with -- along with determining what
- 5 dates to use it for.
- 6 Q And it runs for approximately a ten-year
- 7 period; is that right?
- 8 A Well, what we have is an average. It's
- 9 based on that ten year, yes.
- 10 Q And this exhibit indicates that for the ten
- 11 years, which we are questioning in this complaint
- 12 hearing, that for those ten years it's now set at
- 13 6,427 degree days. Would you tell us what that
- 14 really means.
- 15 A That is an average for a normal heating
- 16 season that we're using as a basis for our formula to
- 17 calculate the bill.
- 18 Q And all temperatures that are in question
- 19 are taken out at O'Hare Field; is that right?
- 20 A O'Hare information, yes.
- 21 Q Let me show you what I've marked as
- 22 Respondent's Exhibit 5.

- 1 (Whereupon, Respondent's
- 2 Exhibit No. 5 was marked
- for identification.)
- 4 BY MR. GOLDSTEIN:
- 5 Q Ms. Estrada, this exhibit has a heading of
- 6 meter index work sheet for heating DTOs. Could you
- 7 explain what DTOs are?
- 8 A It means delay turn on date or indexes.
- 9 Q And basis -- go through this and start with
- 10 basis one and indicate to us what the meter readings
- 11 are and how they're factored in.
- 12 A Okay. Well, the to and from date we get a
- 13 basis of a period where there's been regular usage
- 14 where it's been registering on the meter and we try
- 15 to get an average of a year's usage. So that's why
- 16 those dates were used. That's the period where we
- 17 did have a reading to a reading for a year.
- 18 Q And that was February 5th of 1991 to
- 19 February 18th, 1992?
- 20 A Correct.
- 21 Q And that was 378 date period; correct?
- 22 A Correct.

- 1 Q And am I correct that, looking just to the
- 2 right of where I just read, the beginning index on
- 3 February 5th, 1991, it was at zero?
- 4 A Correct.
- 5 Q And the index at February 18th, 1992, was
- 6 00815?
- 7 A Correct.
- 8 Q All right. Is there anything else you
- 9 would like to point out with respect to basis number
- 10 one?
- 11 A Where it says "base load," that's where it
- 12 comes out for an average for non-heating appliances.
- 13 The last history we had was that a base load was 32.
- 14 And if we divide it by 30, it come up with that
- 15 factor of 1.067.
- 16 Q So the non-heating factor that would be
- 17 used in any calculation would be 1.067; is that
- 18 right?
- 19 A For this particular premise, yes.
- 20 Q And, now, could you describe for us with
- 21 respect to basis number two what the calculations
- that are made there?

- 1 A Okay. It's basically the same information
- but, here, it's what -- it's used for the heating
- 3 portion of a bill. The top portion was for
- 4 non-heating, which would be generally appliance as
- far as a range, a dryer, hot water tank.
- The middle section would be for
- 7 heating, furnace, room heater, anything that provides
- 8 a heat.
- 9 And that's the general information of
- 10 the to and from dates, the readings; and then now we
- 11 enter from the O'Hare degree date information an
- 12 average of how -- of the heating degree days for that
- same period, from February of '91 through February
- 14 of '92, so that we can get our basis. And we get a
- 15 factor of .065 for just heating.
- 16 O And these calculations as well as all the
- 17 calculations that are included on Respondent's
- 18 Exhibit 5 are done via computer at Peoples Gas?
- 19 A Correct.
- 20 Q And they're done for all the properties of
- 21 Peoples Gas; correct?
- 22 A Correct.

- 1 Q All right. Now go to the projection
- 2 portion of Exhibit 5. And those show projections
- 3 from July 8th, 2000 -- I'm sorry, from June 2nd,
- 4 1993, to July 8th of 2002, are a total of 3,323 days;
- 5 is that right?
- 6 A Correct.
- 7 Q And is there anything else you'd like to
- 8 point out with respect to the index that's used for
- 9 that -- for the calculation of the projection --
- 10 projected use of gas for that period of time?
- 11 A Well, it's an estimate of what should have
- 12 been used for that period, for the period that we're
- 13 saying gas was used but not metered through the gas
- 14 meter.
- 15 So with all the formulas, it gives us
- 16 how many cubic feet of gas should have been used for
- 17 that period in question, which turned out to be 7,175
- 18 cubic feet of gas.
- 19 O Now, let me show you what I've marked as
- 20 Respondent's Exhibit 6, and it is entitled Peoples
- 21 Gas Light, slash, North Shore Gas degree days
- 22 calculation, O'Hare weather station.

```
1 (Whereupon, Respondent's
```

- 2 Exhibit No. 6 was marked
- for identification.)
- 4 BY MR. GOLDSTEIN:
- 5 Q And this is another computer printout that
- 6 is used in the rebilling process by Peoples Gas; is
- 7 that right?
- 8 A That's correct.
- 9 Q And could you tell us what information is
- 10 contained on this particular exhibit?
- 11 A It gives us the average for the period that
- 12 we were using for our basis, degree days for that
- 13 period based on information that we obtained from
- 14 O'Hare weather station.
- 15 Q And the total degree days for that
- 16 particular period of time, which is February 18th
- 17 199- -- February 5th, 1991, to February 18th, 1992,
- is 6,338 degree days; is that right?
- 19 A Correct.
- 20 Q Let me show you what's been marked as what
- 21 I'm marking as Respondent's Exhibit No. 7.

- 1 (Whereupon, Respondent's
- 2 Exhibit No. 7 was marked
- for identification.)
- 4 BY MR. GOLDSTEIN:
- 5 Q It has essentially the same title as
- 6 Exhibit 6; that is, Peoples Gas Light, slash, North
- 7 Shore Gas degree days calculations, O'Hare weather
- 8 station.
- 9 And am I correct that with respect to
- 10 this exhibit, Ms. Estrada, this merely updates us
- 11 from the period of June 2nd, 1993, to July 8th, 2002,
- 12 and informs us as to the number of -- the total
- 13 number of degree days in that period of time?
- 14 A Correct.
- Q And there's a notation. It contains degree
- day information from 1/1/80 to 4/18/2004. Could you
- 17 tell us for the record what that refers to.
- 18 A It's saying that our records have all this
- information for that period, from the bottom, from
- 20 January 1st of 1998 -- 1980 through April 18th, 2004,
- 21 which is when we were working on calculating the
- 22 estimated bill.

- 1 O Now, in Exhibits 4, 5, 6 and 7, we have
- 2 been looking at how to calculate the number of degree
- 3 days in estimating the number of cubic feet of gas
- 4 that Peoples Gas believes was used at 11411 South
- 5 May.
- 6 Looking at Respondent's -- what I've
- 7 marked as Respondent's Exhibit 8.
- 8 (Whereupon, Respondent's
- 9 Exhibit No. 8 was marked
- 10 for identification.)
- 11 BY MR. GOLDSTEIN:
- 12
- Q Could you tell us what Respondent's
- 14 Exhibit 8 represents.
- 15 A It's where we obtained our base load to
- 16 determine the non-heating factor, which is part of
- 17 the calculation. That's what this is for, just so
- 18 that we can get our base load for that particular
- 19 premise.
- 20 O And --?
- 21 A Which is on the upper left-hand corner.
- 22 Q And it also indicates -- it does indicate

- 1 the initial readings for that 38-day period between
- 2 February 5th, 1991, and February 18th, 1992; is that
- 3 right?
- 4 A Right.
- 5 Q Now, you've taken all that information as
- 6 contained in Exhibits 4 through 8. And the next
- 7 step, I assume, is actually attempting to calculate a
- 8 rebill for 11411 South May; is that right?
- 9 A Correct.
- 10 Q Let me show you what I'm marking as
- 11 Respondent's Exhibit 9.
- 12 (Whereupon, Respondent's
- 13 Exhibit No. 9 was marked
- for identification.)
- 15 BY MR. GOLDSTEIN:
- 16
- 17 Q Starting on the upper left-hand portion on
- 18 Respondent's Exhibit 9, Ms. Estrada, could you
- 19 explain to us from the information that is contained
- 20 on this exhibit?
- 21 A It's -- this is to give us a calculation of
- 22 a dollar figure based on what we had figured on our

- 1 previous formula determining the to and from date and
- 2 the number of cubic feet of gas.
- We entered the from date of June 2,
- 4 1993, and the to date of July 8th of 2002. And we
- 5 entered the number of cubic feet of gas was estimated
- 6 was used for that period, which came out to be
- 7 \$7,175. With those -- I'm sorry 7,175 cubic feet of
- 8 gas.
- 9 With that information entered, it
- 10 gives us an approximate calculated dollar amount,
- 11 which came out to be \$6,354.27 net bill.
- 12 Q And that residence at 11411 South May
- 13 service under rate one, small residential service; is
- 14 that right?
- 15 A Yes.
- 16 O And am I also correct that the calculation
- 17 that is made here of the \$6,354.27 is basically a
- 18 computer printout given the information that's been
- 19 contained in those previous exhibits, 4 through 8?
- 20 A Yes.
- 21 Q And, finally, Ms. Estrada, I'm marking
- 22 Respondent's Exhibit 10.

- 1 (Whereupon, Respondent's
- 2 Exhibit No. 10 was marked
- for identification.)
- 4 BY MR. GOLDSTEIN:
- 5 Q Would it be fair to say, Ms. Estrada, that
- 6 Respondent's Exhibit 10 is really a summary of many
- 7 of the prior exhibits that I've been asking you about
- 8 this morning?
- 9 A Yes.
- 10 Q What does it show in general for the
- 11 record?
- 12 A It shows a formula that's used to bill this
- 13 amount on our new system at Peoples Energy, the
- original amount of \$6,354.27, how many cubic feet of
- 15 gas we're billing, which is the \$7,175. Then we
- 16 enter a BTU factor, which is an average for that one
- 17 particular period -- or the current period, rather.
- Then it breaks it down by original
- 19 therms, which is calculated from the formula, the
- 20 previous evidence No. 9. And then just breaks it
- 21 down with the formula that's on the system, and it
- determines what amount from that \$6,354.27 is an

- 1 amount, pre-tax amount which is that \$5,703.79. It
- 2 still shows the original cubic feet of gas 7,175.
- 3 With that figure, it's used to printout the bill on
- 4 our system.
- 5 Q So that the bill that was sent to the
- 6 customer would be for a total of \$6,354.95 for the
- 7 period that was determined; and, that is, between
- 8 June 2nd, 1993, and July 8, 2002?
- 9 A Correct.
- 10 MR. GOLDSTEIN: I have nothing further.
- 11 JUDGE SAINSOT: Mr. McNabb?
- 12 MR. JESSE McNABB: Yes, I have a question.
- 13 CROSS-EXAMINATION
- 14 BY
- MR. JESSE McNABB:
- 16 Q Now, this summary, is it done for all
- 17 accounts, both active and nonactive?
- 18 A No. This is used for unmetered gas.
- 19 O Unmetered gas?
- 20 A Uh-huh.
- Q Okay.
- 22 MR. JESSE McNABB: Okay.

- JUDGE SAINSOT: I don't have any questions.
- 2 MR. GOLDSTEIN: I have no other witnesses.
- JUDGE SAINSOT: Mr. Goldstein, do you want to
- 4 enter these into evidence?
- 5 MR. GOLDSTEIN: Yes. I would like to move into
- 6 evidence Respondent's Exhibits 4, 5, 6, 7, 8, 9 and
- 7 10.
- 8 JUDGE SAINSOT: Any objection?
- 9 MR. JESSE McNABB: No.
- 10 JUDGE SAINSOT: That being the case,
- 11 Mr. Goldstein, your motion is granted.
- 12 And for the record, Respondent's
- 13 Exhibit 4 is a degree day general description sheet.
- 14 Respondent's Exhibit 5 is a meter index work sheet.
- Respondent's Exhibit 6 and 7 are degree day
- 16 calculation sheets. Respondent's Exhibit 8 is a base
- 17 load information sheet. Respondent's Exhibit 9 is a
- 18 small residence calculation sheet. And Respondent's
- 19 Exhibit 10 is a summary of all of the above.
- 20 (Whereupon, Respondent's
- 21 Exhibit Nos. 4-10 were
- 22 admitted into evidence.)

- 1 MR. GOLDSTEIN: Could we go off the record for
- 2 a moment?
- JUDGE SAINSOT: Sure.
- 4 (Whereupon, a brief
- 5 recess was taken.)
- 6 JUDGE SAINSOT: Back on the record.
- 7 Okay. Mr. Goldstein, do you have any
- 8 other witnesses?
- 9 MR. GOLDSTEIN: I have no other witnesses.
- JUDGE SAINSOT: Okay. Mr. McNabb -- so you're
- 11 officially resting?
- MR. GOLDSTEIN: Yes.
- 13 JUDGE SAINSOT: Mr. McNabb, any rebuttal?
- MR. JESSE McNABB: I'd like to recall a
- 15 witness.
- 16 JUDGE SAINSOT: Okay.
- 17 MR. GOLDSTEIN: Which witness?
- 18 MR. JESSE McNABB: The gentleman.
- 19 MR. GOLDSTEIN: Mr. Krol?
- 20 MR. JESSE McNABB: Yeah, Mr. Krol.
- MR. GOLDSTEIN: Sure.

- 1 (Witness previously sworn.)
- 2 STEVEN J. KROL,
- 3 having been called as a witness herein, after having
- 4 been first duly sworn, was examined and testified as
- 5 follows:
- 6 CROSS-EXAMINATION
- 7 BY
- 8 MR. JESSE McNABB:
- 9 Q Mr. Krol, in your records, do you have the
- 10 last day of service for the last customer that
- 11 occupied the premises?
- 12 A Yes, I do.
- 13 Q Could you give me that day, please.
- 14 A We show the last customer of record as an
- 15 Elizabeth Abrams, and that service ran through and
- 16 including 2/18 of '92.
- MR. GOLDSTEIN: And, for the record, that's
- indicated on Respondent's Exhibit 1, Page 1.
- 19 BY MR. JESSE McNABB:
- 20 Q Because in the package that I gave you,
- 21 there was a bill for Elizabeth Abrams that's dated
- 22 for this year.

- 1 JUDGE SAINSOT: You need to rephrase that as a
- 2 question.
- 3 MR. JESSE McNABB: Okay.
- 4 BY MR. JESSE McNABB:

- 6 Q If Elizabeth Abrams was billed -- what date
- 7 was that again?
- 8 MR. GOLDSTEIN: Do you have a copy of that that
- 9 we could see?
- 10 MR. JESSE McNABB: Pardon me?
- 11 MR. GOLDSTEIN: The bill.
- MR. JESSE McNABB: Sure.
- 13 MR. GOLDSTEIN: Could we see that, please.
- 14 MR. JESSE McNABB: I haven't opened it yet.
- 15 It's addressed to Elizabeth Abrams and it's from
- 16 about a month ago.
- 17 MR. GOLDSTEIN: And your question is what?
- 18 BY MR. JESSE McNABB:
- 19 Q Why would we be getting a bill from the gas
- 20 company for Elizabeth Abrams at this time?
- 21 MR. GOLDSTEIN: I guess I'm going to object to
- the question being asked of Mr. Krol. As the judge

- 1 will recall, Mr. Krol did the field investigation.
- 2 He has nothing to do with billing.
- JUDGE SAINSOT: Yeah, I agree. He's not the
- 4 person to ask about that. You can ask another
- 5 question.
- 6 BY MR. JESSE McNABB:
- 7 Q Normally on your cutoffs are they cut off
- 8 at the street or at the meter?
- 9 A It depends on the circumstance.
- 10 Q Okay. In this situation involving 11411
- 11 South May, was it turned on at the meter -- or turned
- off at the meter or on the streets?
- 13 A Initially at the meter.
- 14 O At the meter.
- 15 A Uh-huh.
- 16 Q So that means that you had access to the
- inside of the premises?
- 18 MR. GOLDSTEIN: Are you talking about back in
- 19 1992, Mr. McNabb?
- 20 MR. JESSE McNABB: Yeah.
- 21 JUDGE SAINSOT: Is that a question Mr. --
- 22 MR. JESSE McNABB: Yes.

- JUDGE SAINSOT: -- McNabb?
- 2 Could you rephrase it then because I
- 3 didn't understand the question.
- 4 BY MR. JESSE McNABB:
- 5 Q Okay. Does that mean you had access to the
- 6 premises to cut the gas off?
- 7 A Yes.
- 8 O So that means -- does that mean that the
- 9 unit was being occupied then?
- 10 A I have no idea. I wasn't the person that
- 11 turned the service off.
- 12 Q Okay. In the pictures that you have, is
- 13 it -- can you determine whether or not that's painted
- 14 surface there?
- 15 A I'm doing this from the photo just like all
- 16 of us here today and from recollection. It appears
- 17 to be painted pipe.
- 18 Q No. I mean the background.
- 19 A I do believe I referred to it as painting.
- 20 I don't know if it was stained, if it was shellacked.
- 21 I'm not sure.
- I mean, I'm just -- the point I was

- 1 trying to make is the color. I was trying to make
- 2 reference to the color. The piping and the back wall
- 3 appears to be the same color.
- 4 Q No. I understand that. But my question
- 5 was regarding the background.
- 6 A The background is a portion of the
- 7 structure of the home.
- 8 O I know. I realize that.
- 9 A Okay.
- 10 Q I'm asking you if you know what the
- 11 background -- if you remember what the background
- 12 consisted of?
- 13 MR. GOLDSTEIN: When you say do you remember
- 14 the background, do you mean the color, or what are we
- 15 referring to? And how is it --.
- 16 MR. JESSE McNABB: The surface.
- 17 MR. GOLDSTEIN: How is it relevant to this
- 18 proceeding?
- 19 MR. JESSE McNABB: It's very relevant because
- 20 if it's not what I know it is to be, then that's not
- 21 the meter that was at the unit that I own.
- JUDGE SAINSOT: Well, he can answer the

- 1 question. It may or may not have much weight, but he
- 2 can answer, if he remembers.
- 3 THE WITNESS: I don't remember, quite frankly.
- 4 But I -- I mean, if you're going to ask -- I don't
- 5 remember if it was drywall, plywood. I just don't
- 6 remember.
- 7 And from these pictures, I don't think
- 8 we have quite the depth of focus to determine that.
- 9 I mean, you would know better than I what your walls
- 10 are constructed of.
- 11 MR. JESSE McNABB: Okay. That's it.
- MR. GOLDSTEIN: I have no questions.
- 13 JUDGE SAINSOT: Okay. You're excused,
- 14 Mr. Krol. Thank you.
- Anything further, Mr. McNabb?
- MR. JESSE McNABB: No.
- 17 JUDGE SAINSOT: Okay. Then I think we're
- 18 officially through. Thank you.
- 19 For the record or just so you know,
- 20 Mr. McNabb, I wait to go over the transcripts before
- 21 I issue an order. And the transcripts usually come
- in about two to three weeks.

| 1 | | | Th | ank | уоч | u. | Thank | you | all. | And | the |
|----|--------|----|--------|-----|-----|-----|-------|-----|------|-----|-----|
| 2 | record | is | marked | hea | rd | and | taken | | | | |
| 3 | | | | HEA | .RD | AND | TAKEN | I | | | |
| 4 | | | | | | | | | | | |
| 5 | | | | | | | | | | | |
| 6 | | | | | | | | | | | |
| 7 | | | | | | | | | | | |
| 8 | | | | | | | | | | | |
| 9 | | | | | | | | | | | |
| 10 | | | | | | | | | | | |
| 11 | | | | | | | | | | | |
| 12 | | | | | | | | | | | |
| 13 | | | | | | | | | | | |
| 14 | | | | | | | | | | | |
| 15 | | | | | | | | | | | |
| 16 | | | | | | | | | | | |
| 17 | | | | | | | | | | | |
| 18 | | | | | | | | | | | |
| 19 | | | | | | | | | | | |
| 20 | | | | | | | | | | | |
| 21 | | | | | | | | | | | |
| 22 | | | | | | | | | | | |